第6章 GWS变更管理

分为以下几个部分，并不是安全方面的变更管理，而是切换到GWS的变更管理

- Change Management Methodology
  - People
  - Process
  - Technology
- Sponsorship and Engagement
- Organizational Analysis
- Communications
- Sponsorship and Engagement
- Organizational Analysis
- Communications
- Training
- Summary and Call to Action

测试1

Your organization has successfully deployed Google Workspace and is looking to grow user adoption rates. Which of the following activities can help support ongoing training?

- Deploying services and providing comprehensive user training.
- Driving adoption, assessing transformation readiness, and streamlining support for success.
- **Showcasing user achievements and offering self-service solutions.**
- Obtaining leadership support, aligning stakeholders, and generating excitement for the change.

Which of the following defines the objective of the People dimension in the three dimensions of deployment?

- Developing clear data governance policies to protect sensitive data and prevent the misuse of information.
- Creating opportunities for change by engaging members of the organization to understand how they currently use the organization’s workspace.
- **Getting members within an organization to adopt the new workspace changes through training, sponsorship, and communication.**
- Migrating user accounts, domains, and licenses to the cloud with the correct security policies in place.

Your organization is creating a new internal training program for their sales team. Which of the following steps takes place after the training content has been delivered and members of the sales team have provided feedback on their learning experience?

- The training team develops a training outline and detailed lesson plans to guide future training sessions.
- The enablement team highlights new products, features, and transformation initiatives to introduce the sales team to upcoming changes.
- **The training enablement team works to refine the program and develop advanced**

training sessions focused on in-depth product knowledge.
- The training team assesses the knowledge gained by the sales team to measure the effectiveness of the training program.

According to the diffusion of innovation theory, what percentage of people will adapt to change easily?

- 53%
- **16%**
- 40%
- 7%

Which of the following statements is part of the global go-live phase in a successful workspace deployment?

- **The organization installs any necessary workspace applications or browser extensions on the remaining end-user devices that have not migrated to the new workspace.**
- The data migration team initiates data transfer from legacy systems to the new workspace.
- The organization introduces the new workspace to a select group of users for pilot testing.
- The workspace administrators are trained to manage the new workspace to support the rest of the organization effectively.

From:
https://trident365.com/ - 三叉戟

Permanent link:
https://trident365.com/doku.php?id=resources:courses:gws_c6

Last update: **2025/01/24 22:58**